



360 HOSPITALITY SOLUTIONS

TYPES OF RESTAURANTS & DESCRIPTION (as at 1 February 2024)

Ethnic

Ethnic restaurants specialise in ethnic or national cuisines, like Greek restaurants, Portuguese, African, etc.

Fast Food

Fast food restaurants emphasise speed of service. Operations range from small-scale street vendors to outlets such as McDonalds, Burger King, Romans Pizza, etc. Food is ordered at a counter and diners need collect their own food to the tables provided. Drive-through and take-out restaurants also fall within this category.

Casual Dining

A casual dining restaurant is a restaurant that serves moderately priced food in a casual atmosphere. Casual dining restaurants typically provide table service, such as Spur, Ocean Basket, Wimpy, etc. Casual dining comprises a market segment between fast food establishments and fine dining restaurants.

Fine Dining

A fine dining restaurant are full service restaurants with specific dedicated meal courses. Décor of these restaurants feature higher quality materials, often with rules of dining i.e. dress code. Fine dining restaurants are sometimes called *white-tablecloth restaurants* because they traditionally feature table service by servers and tables are covered by white tablecloths. Upscale ambiance with upscale food and wine.

Bistro

A bistro is usually a restaurant with fewer tables, finer foods and higher prices.

Coffee Shop

A coffee shop is a relaxed environment where the menu is more limited than restaurants and usually offers a larger variety of coffees. The menu with include dishes of a lighter nature such as salads and sandwiches with a large selection of cakes and tarts. Table serve is most often provided but some coffee shops will have a counter where consumers will need to place their order and collect when ready.

Destination Restaurants

A destination restaurant is one that has a strong reputation to draw consumers from beyond its local community.