



360 HOSPITALITY SOLUTIONS

TYPES OF ACCOMMODATION & DESCRIPTION

(as at 1 February 2024 and as described by The Tourism Grading Council of South Africa)

HOTEL ACCOMMODATION

Hotel

A Hotel provides accommodation with full or limited service to the travelling public and has a minimum of 80 rooms. A Hotel has a reception area and offers a dining facility.

Boutique Hotel

A Boutique Hotel provides accommodation with full or limited service to a travelling public. A Boutique Hotel offers unique rooms, has a reception area and offers a dining facility.

Small Hotel

A Small Hotel provides accommodation with full or limited service to the travelling public and has up to approximately 10 rooms. A Small Hotel has a reception area and offers a dining facility.

Apartment Hotel

An Apartment Hotel provides accommodation with full or limited service to the travelling public and has a minimum of 10 rooms. An Apartment Hotel has a reception area and offers a dining facility. There is a kitchenette and dining area in each room.

GUEST ACCOMMODATION

Country House

Accommodation provided in a house, renovated house or a specifically designed building. Includes the provision of breakfast and dinner and has public areas for the exclusive use of guests. Located in natural, peaceful surroundings.

Guest House

Accommodation provided in a house, renovated house or a specifically designed building. Includes the provision of breakfast and has public areas for the exclusive use of guests.

Bed and Breakfast

Accommodation provided in a home with the host living in the house or on the property. Guests share the public facilities/areas (dining area, lounge, etc.) with the host. Includes the provision of breakfast.

SELF-CATERING ACCOMMODATION

Self-Catering Exclusive

One or more exclusive use self-catering units, with no or very limited shared public facilities.

Self-Catering Shared

Multiple self-catering accommodation units located on one property, with shared public facilities (minimum of reception) and recreational amenities.

CARAVAN AND CAMPING

Caravan and Camping

A caravan and/or camping facility provides space for guests to provide their own accommodation, such as tents, a motor home and/or caravan. Communal ablution facilities are always provided. Communal kitchen, laundry, recreational facilities, and amenities, etc. may be provided. Self-catering accommodation units may be provided on the property. A camping facility that specifies that caravans can be accommodated. Campsite A caravan and/or camping facility provides space for guests to provide their own accommodation, such as tents, a motor home and/or caravan. Communal ablution facilities are always provided. Communal kitchen, laundry, recreational facilities, and amenities, etc. may be provided. Self-catering accommodation units may be provided on the property. A camping facility that does not specify that caravans can be accommodated.

BACKPACKERS AND HOSTELS

Backpackers and Hostels

An accommodation facility that provides social and communal guest facilities including dormitories and/or private rooms. Only establishments that cater for travellers may qualify for grading.

GAME/NATURE LODGE

Nature Lodge

A nature lodge (incl. private nature reserves) is a formal accommodation facility, located in natural surroundings beyond that of an immediate garden area and, but not always, away from human settlements. At least one guided experience and/or activity is provided, i.e. natural or cultural experiences. Guests should have a reasonable probability of seeing/experiencing/viewing specific species of animal, or enjoying cultural experiences as stated in the marketing of the establishment.

Game Lodge

A game lodge is an accommodation facility, located in natural surroundings beyond that of an immediate garden area and, but not always, away from human settlements. At least one guided experience and/or activity is provided i.e., natural, or cultural experiences. Guests should have a reasonable probability of viewing specific species of animal or experiencing cultural experiences as stated in the establishment's marketing collateral. If the lodge is a 'game lodge', then the wild animals accessible to guests need to be free roaming and not contained in enclosures.

VENUES

In-Hotel Conference Centre

A Hotel, Small Hotel, Apartment Hotel with Venue/s that can cumulatively accommodate 50 or more delegates (in the maximum seating style).

Conference Centre

A facility that provides a dedicated environment for meetings, especially small to medium sized events. Dedicated meeting and breakaway rooms are designed for maximum productivity.

Convention and Exhibition Centre

A large Conference Centre that typically includes a variety of different venues for events: exhibition space, an auditorium, halls, meeting rooms, conference rooms, boardrooms, etc.

Events Venue

An indoor or outdoor multi-purpose facility designed for hosting an event, e.g., sports, concerts, religious, political, or other special events.

Historical Venue

A building that reflects historical value or a landmark that has been adapted to host a special event e.g., gallery, city hall, museum, castle, theatre, country club, winery, stately home, etc.

Function Venue

A venue that provides space for smaller, special events.